

Update on Operational Rail





Work since Covid

- Since lockdown in March timetables, rail services have been incrementally increased from 45% to 90%.
- Demand has increased to around 25-35% of pre-COVID levels, dependent on Operator.
- This comes at considerable cost to the Treasury, as revenues are significantly reduced.
- Operators have implemented strong COVID safe measures to help passengers travel with confidence.
- Local lockdowns, increased infections and 'work from home where possible' messages will likely reduce demand for rail services over the winter and into next year.
- Resources within Operators are also likely to come under pressure from sickness and COVID pressures.
- TfN continues to work closely with industry and stakeholders to support the build back of high performing timetables.



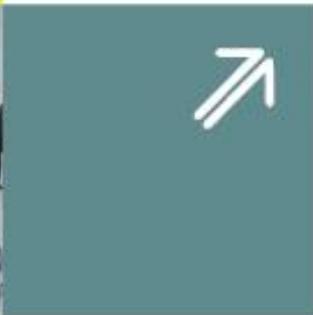
Rail Operator Changes

- At the start of lockdown, Rail Operators were placed in 'Emergency Measures Agreements' that enabled services to continue running. These arrangements were in place until September 2020.
- The Department for Transport took over revenue risk as part of this arrangement.
- New arrangements have now been put in place known as ERMA's (Emergency Recovery Management Agreements) with Operators that are not under Operator of Last Resort arrangements.
- These provide fixed management fees which are incentivised for good performance, punctuality and passenger satisfaction. Revenue risk remains with the Department for Transport as before.
- These new arrangements will remain in place up to 18 months.
- The Rail North Partnership have been heavily involved in the implementation of these arrangements.



Influencing the Future

- TfN has implemented the action plan following the Blake-Jones review.
 - A new governance process flowing from Rail North Committee to Officers at both strategic and operational level has been put in place.
 - Good work as part of North of England Contingency Group will be continued as part of our promise 'to put the passenger first.'
- TfN have also commenced a piece of work to look at future rail services. This will consider Covid demand and changing travel patterns as we look the influence future changes.
- TfN has produced an Economic Recovery Plan bringing together rail schemes that will support future recovery in the North.



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